Conversations about invisible wounds can be uncomfortable and challenging, regardless of rank. Use this four-step guide to have a positive conversation and encourage fellow Airmen to seek support.

An invisible wound is post-traumatic stress disorder (PTSD); traumatic brain injury (TBI); or other cognitive, emotional, or behavioral conditions associated with trauma experienced by an individual.

Everyone should encourage Airmen impacted by invisible wounds to seek support as early as possible. Getting help early speeds up recovery and reduces impacts on an Airman's personal life and career.

## **HOW TO CONNECT**

## WHAT TO SAY Got a minute to talk?

I've noticed that you don't seem

yourself lately. What's going on?

Tell me more.

It's ok to have these feelings. Thanks

for sharing.

## **WHAT NOT TO SAY**

1 TALK

Find a private place to talk

Reach out 1:1

**Get information** 

Legitimize their feelings

Summarize Affirm

Speak positively

**Encourage help seeking** 

**Address barriers** 

Support them in getting care

Let me see if I have this right, you are saying...

I'm really glad that you shared this with me. Let's work through this together.

It's a strength to seek help. (If applicable, share a personal story about invisible wounds.)

Here are some resources that might help you. Let's see if there is one that interests you.

I'd be nervous too about letting anyone know. Most people who get treatment do just fine in their career.

Do you want me to help you make an appointment or walk you there?

I was thinking about you. How are you doing?

I'm proud of you for getting help. Is there anything I can do for you? Recovery is a process, it takes time. Saying nothing.

I've heard enough, you'll be fine.

If you really have a problem, I need to know what it is now.

I don't understand, I feel angry, bummed, etc. too sometimes.

You should keep this to yourself.
It will get easier with time.

Toughen up, we all deal with hard situations.

I'm not sure who could help?

This could hurt your career.

I don't think you can get time off for treatment during work?

Doing nothing.

Are you better yet?

3 -SUPPORT

**SUSTAIN** 

Continuously follow-up after care has started

Show your support for their recovery process

Learn more about invisible wounds and resources at

www.ReadyAirmen.com

